

## INNOVATION THROUGH SIMULATION

Math2Market GmbH is a leading company in the fields of digital material development and digital rock physics. Our versatile GeoDict® software offers simulation solutions for key industry segments worldwide. Our customers are research departments of renowned international corporations, leading research institutes, and worldwide-known universities.

As a dynamic and quickly growing owner-run company, we offer attractive career development opportunities in Kaiserslautern. We offer an inspiring, collaborative, and proactive working environment regarding tasks and responsibilities, depending on your experience and motivation. Work solving (scientific) challenges in a company setting, surrounded by outstanding colleagues, while shaping and helping grow the company.



We are looking for you:

### Support Engineer (m/f/d)

In the position of Support Engineer (m/f/d), you enable customers to use our software product successfully. This means that you help customers to develop new materials for their next product generation. You create documentation and training materials and instruct customers in the use of the software. You are interested in the questions of the clients, are a competent contact person, and work out solution proposals for the tasks at hand.

#### Your tasks:

- High level technical support
- Create scripts and apps for clients
- Write and update software manuals and case studies
- Planning and conducting training courses
- Designing software tests and creating internal feedback for further development of the software
- Create and manage software licenses

#### What we seek in our employees is that they

- enjoy working in an IT-oriented environment.
- are willing to continue learning and enjoy familiarizing themselves with new material.
- work independently, carefully, and reliably.
- always keep goals and solutions in mind, without losing sight of the bigger picture.
- think with others, are team players, cooperative, and service oriented.
- are enthusiastic.
- possess intercultural competence.

#### Your profile

- Academic education in the STEM (Science-Technology-Engineering-Mathematics) fields
- Confident command of written and spoken English and German
- Basic programming skills – ideally, good knowledge of Python
- Experience with complex simulation software in the scientific field
- Ideally, experience related to one of our business fields <https://www.math2market.de/Solutions/aboutGD.php>
- Enjoy contact with customers

Are you interested? Then, send your detailed application documents to:

**Dr.-Ing. Christine König**

✉ [jobs@math2market.de](mailto:jobs@math2market.de)

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We will contact you quickly!